

Global Public Confidence Study on Health Care



MARKET
RESEARCH
WORLDWIDE

Introduction

- The 2023 IRIS Global Public Confidence Study provides a multi-country view of public sentiment across the most important issues of the day. The project aimed to understand:
 1. Public assessments of the economy and personal finances
 2. Levels of confidence and concern about climate change
 3. Perspectives on the state of healthcare systems
- **This report presents the climate results. Separate reports address views on economic confidence, and on health care.**
- **Nearly 19,000 people were surveyed across 27 countries (18,688).**
- Fieldwork was completed during February, March, and April 2023 (with one additional country added in June).
- A nationally representative sample of 500 to 1,000 adults was interviewed in each country.
- Data were collected online in 25 countries, by telephone (CATI) in Turkey and in-person (TAPI) in Bulgaria.



Participating Countries

To learn more about IRIS and its member companies: <https://www.irisnetwork.org/network>

Australia			France			Japan			South Korea		
Austria			Finland			Lithuania			Spain		
Brazil			Greece			Mexico			Switzerland		
Bulgaria			India			Netherlands			Turkey		
Canada			Indonesia			Panama			UK		
Colombia			Ireland			Poland			USA		
Germany			Italy			Romania					

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Executive Summary

Executive Summary

- Overall, views about health care systems lean to pessimistic, with a majority saying the system is either in crisis (25%) or deteriorating (32%). About four in ten think their country's system is in excellent (7%) or good shape (35%). More than half in Ireland, nearly half in Greece, and over four in ten in Panama and Romania think their country's health care system is in a state of crisis.
- When asked about the cause of problems in health care systems, two-thirds blame inefficient management (63%) compared to insufficient funding (36%). Roughly three-quarters in Panama, Indonesia, Colombia, and Lithuania blame inefficient management.
- On average, just under four in ten approve of the way their country's national government is handling the issue of health care. Approval levels vary considerably across countries. Approval levels are the highest in South Korea (74%), Indonesia (69%), and India (68%) and lowest in Bulgaria (17%), Panama (19%), and Poland (23%).
- On average, just over four in ten are confident that the country does a good job of caring for the health of the more vulnerable in society;
- More than four in ten are confident that the country's health care services are among best in the world; and
- Just under half are confident that medical science and pharma will be able to solve most of the health issues that face their country today.
- Across these statements, confidence levels are generally highest in South Korea, India, and Spain and lowest in Bulgaria, Panama, and Greece.

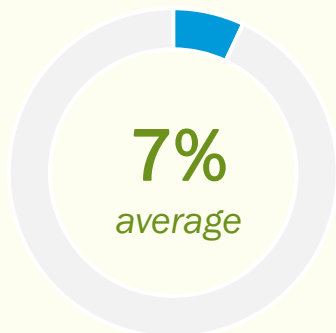


Confidence in Health Care Systems

Health Care System in the Country

Q. "Which ONE of the following is closer to your point of view?"

% Health care system is excellent



Highest In...

South Korea	24%
Japan	20%
Spain	15%
UK	12%
Germany	11%
USA	11%
Australia	11%
India	10%
Netherlands	10%
Turkey	10%

35%

% Health care system is basically good

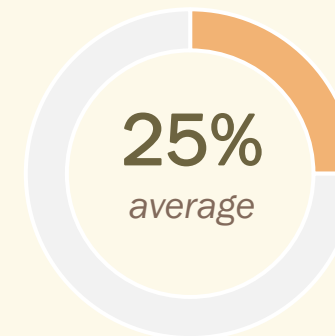
South Korea	68%
Japan	59%
Indonesia	55%
India	55%
Spain	52%
Germany	51%
Switzerland	48%
Netherlands	45%
Austria	43%

32%

% Health care system is deteriorating

Bulgaria	43%
Panama	42%
France	41%
Poland	41%
Canada	41%
Mexico	41%
Finland	41%
Lithuania	40%
Brazil	39%
Italy	39%

% Health care system is in a state of crisis



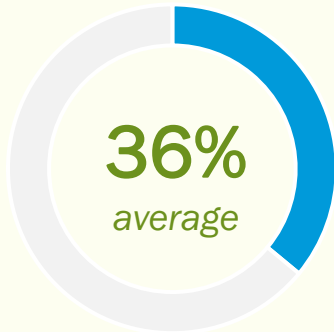
Highest In....

Ireland	53%
Greece	47%
Panama	44%
Romania	44%
Bulgaria	40%
Poland	38%

Problems in the Health Care System

Q. "In your opinion, which ONE of the following is MORE responsible for the problems in the health care system in your country?"

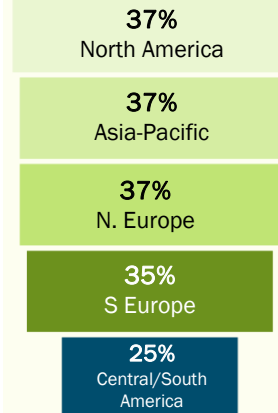
% Not enough funding for the system



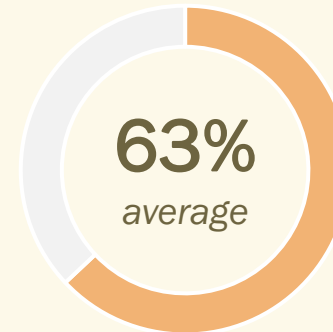
Highest In...

Spain	65%
UK	63%
Australia	59%
France	51%
Finland	51%
Germany	49%
Netherlands	45%
Canada	43%
Greece	41%

Average in...



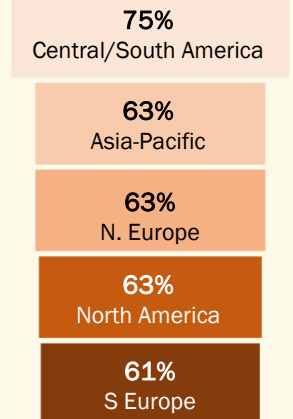
% Inefficient management of the system



Highest In....

Panama	77%
Indonesia	75%
Colombia	75%
Lithuania	75%
Brazil	73%
Ireland	73%
Bulgaria	72%
Switzerland	70%
Romania	70%

Average in...

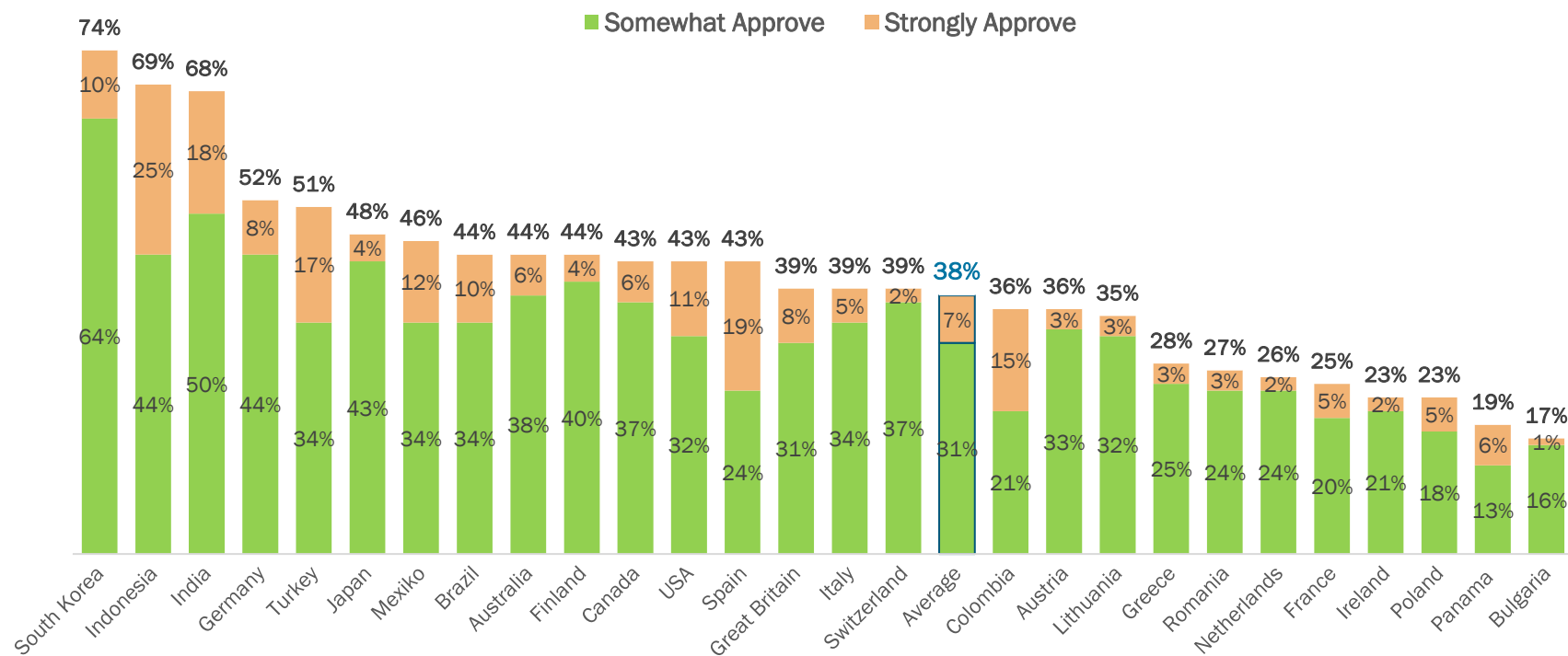
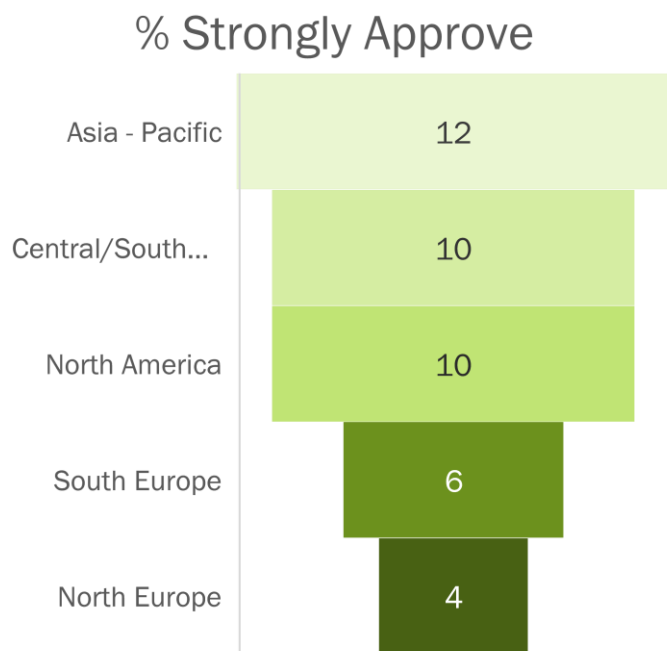


Government Handling of Health Care

Q. "Generally speaking, do you approve or disapprove of the way [country's] national government is handling the issue of health care?"

Base: n500- n1000 per country

% Approve

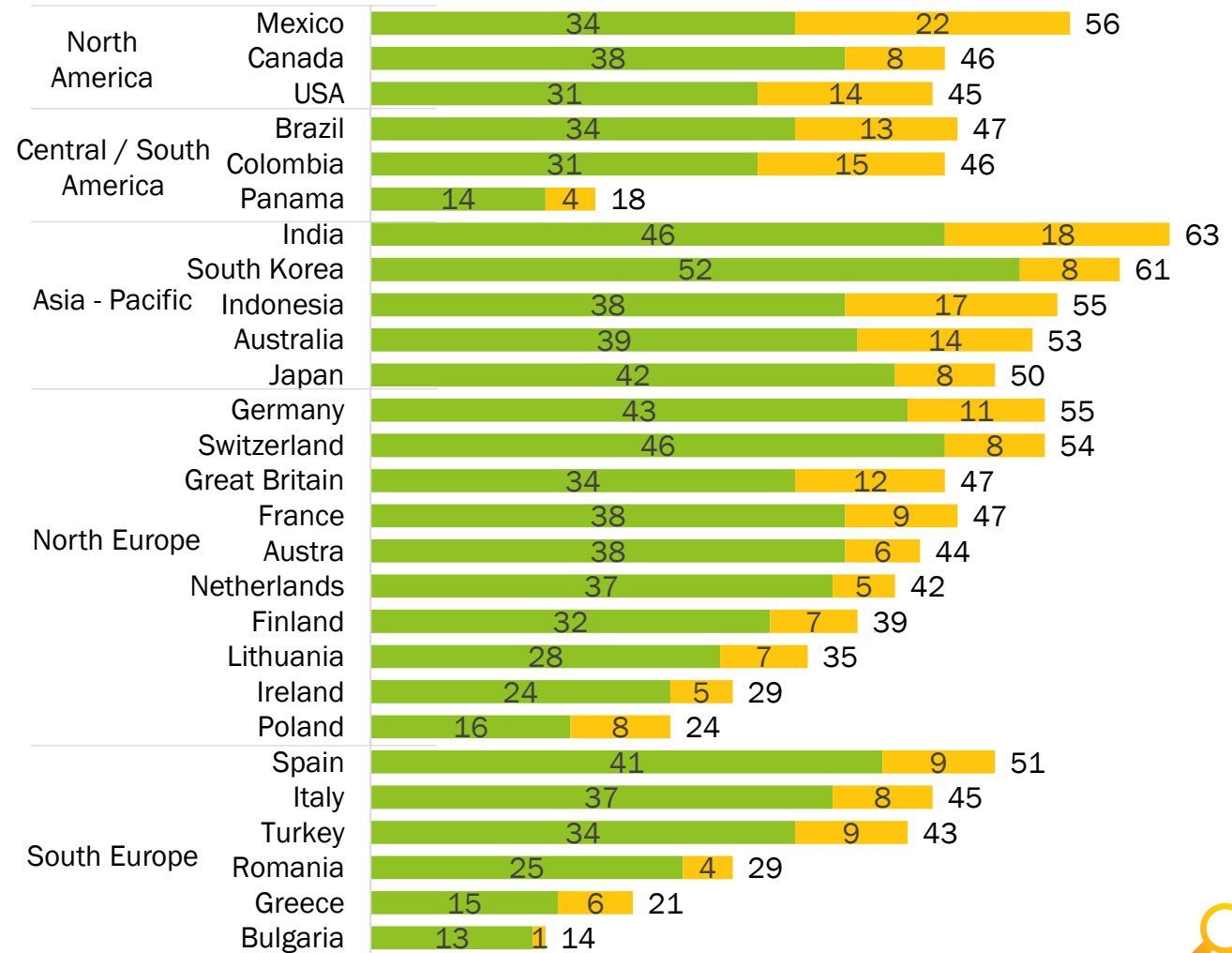
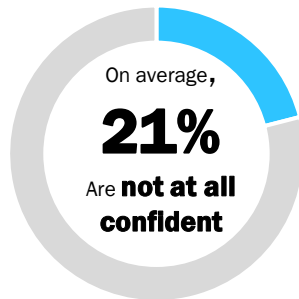
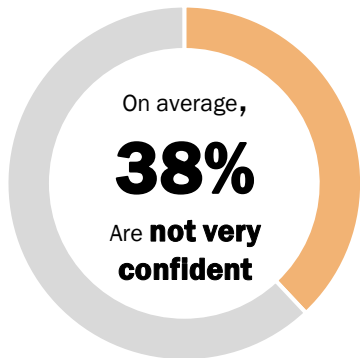
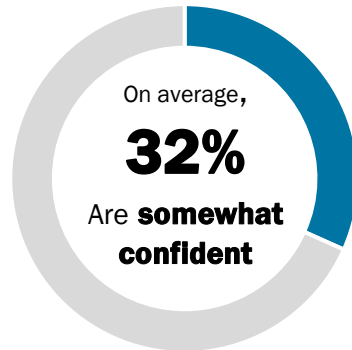
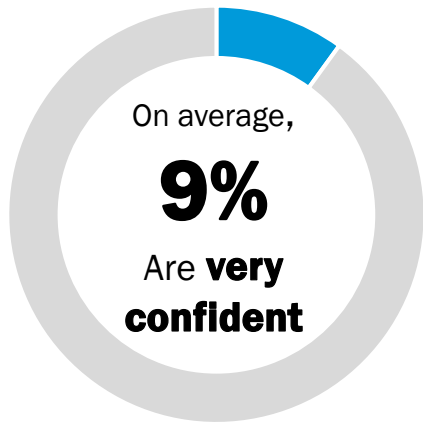


Caring for the More Vulnerable in Society

Q. "How confident are you that... [Country] does a good job of caring for the health of the more vulnerable in society?"

% Confident

■ Somewhat Confident ■ Very Confident

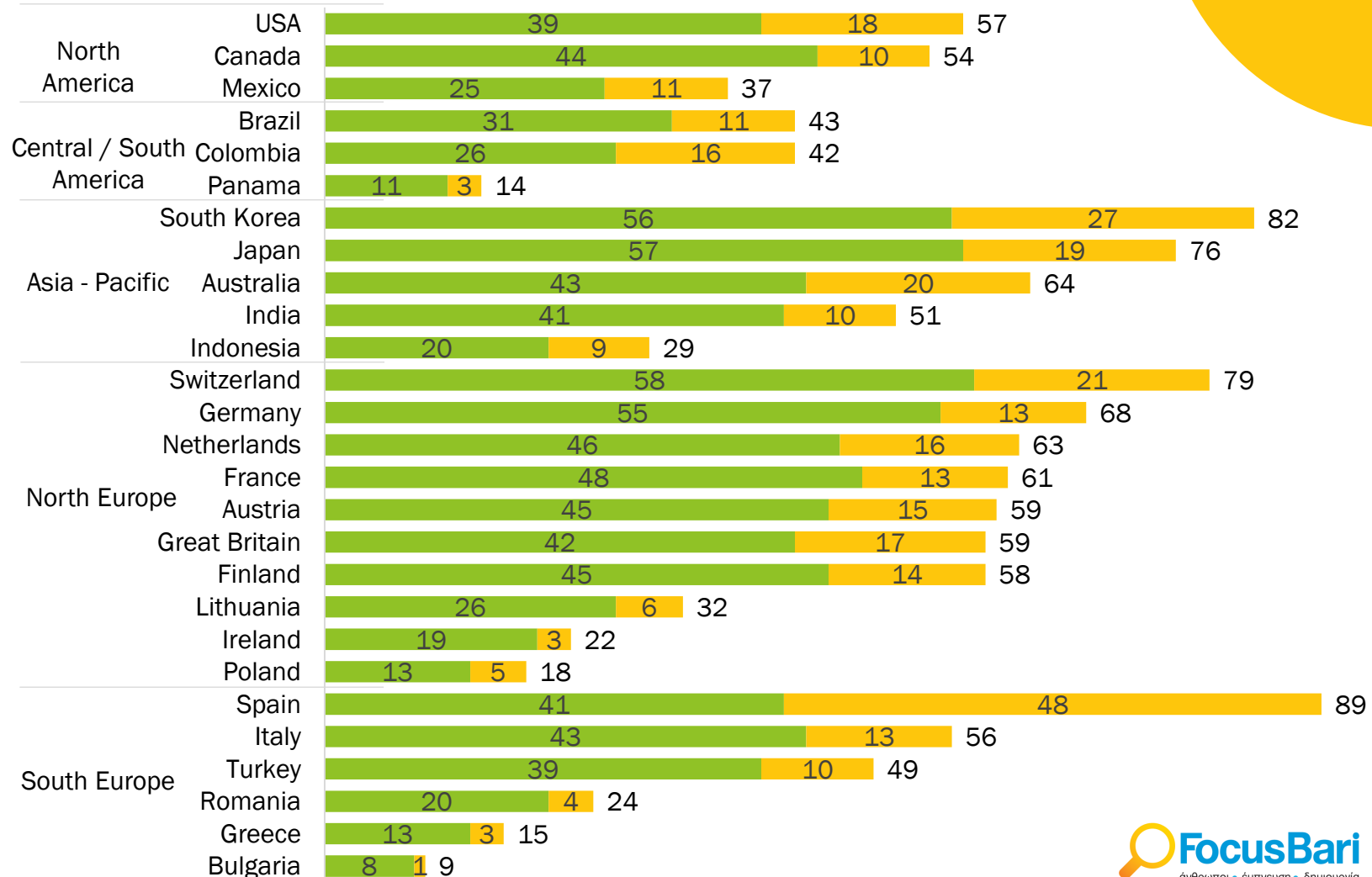
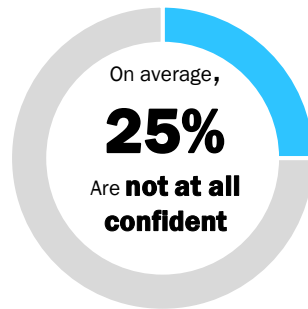
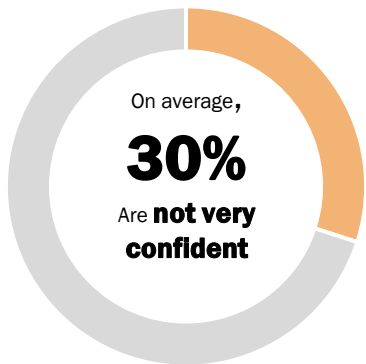
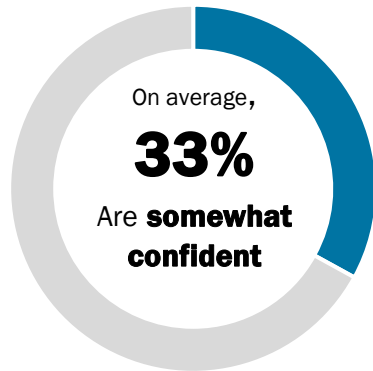
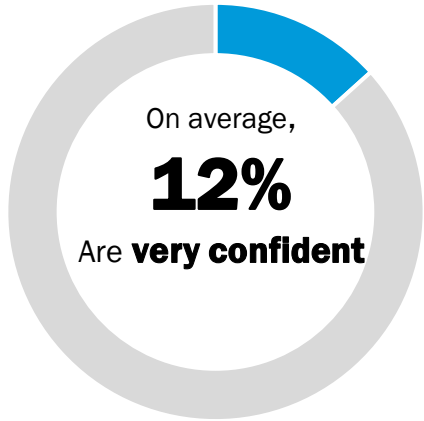


Health Care Services Best in World

Q. "How confident are you that... [Country's] health care services are among the best in the world?"

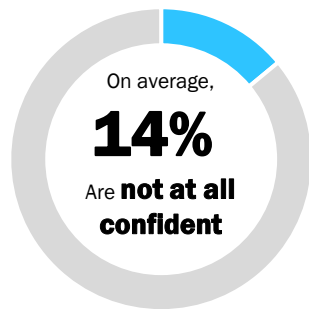
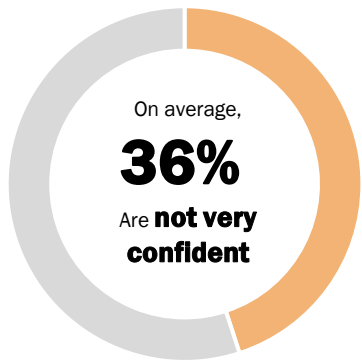
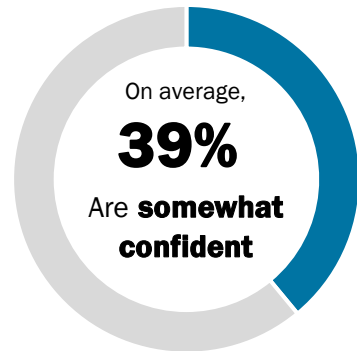
% Confident

■ Somewhat Confident ■ Very Confident



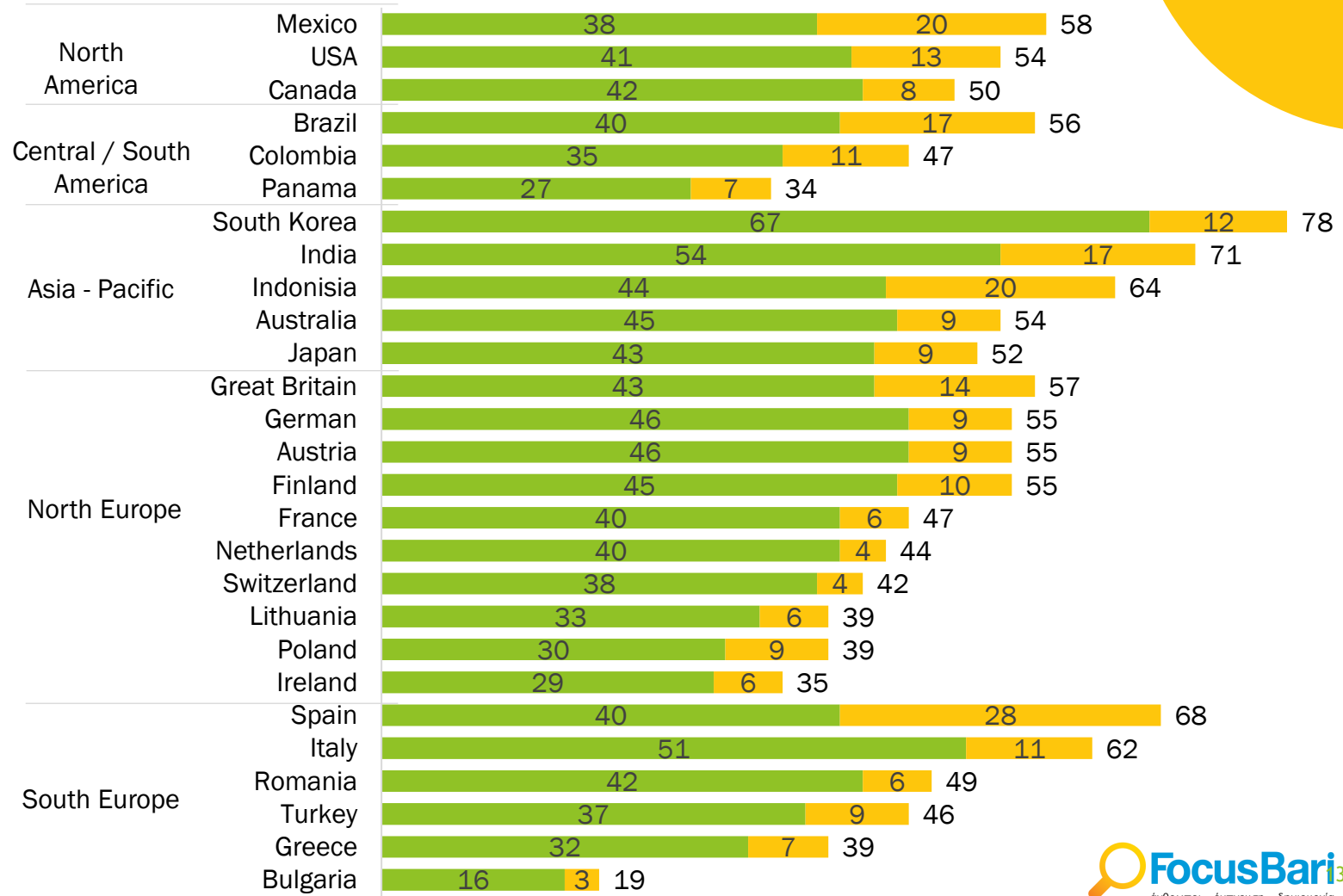
Confidence in Medical Science and Pharma

Q. "How confident are you that... Medical science and pharmaceutical products will be able to solve most, if not all, of the health issues that face [country] today? "



% Confident

■ Somewhat Confident ■ Very Confident



Thank you



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